

THINK PLUS LEARNING BANK

Moving beyond a simple repository, the **Think Plus Learning Bank** is a dynamic knowledge ecosystem. It is designed to nurture your professional growth through a systems-thinking approach, ensuring every hour of learning acts as a vital nutrient for your career development.

Thinking of the **Think Plus Learning Bank** not just as a repository, but as a living **knowledge ecosystem**, here is a comprehensive FAQ designed to guide users through the process of nutrient-rich professional growth and CPD conversion.

🌿 General Concept & Registration

1. What is the Think Plus Learning Bank? It is a modular micro-learning platform for professionals to accumulate Continuing Professional Development (CPD) hours. Think of it as a "financial bank" for your intellect, where learning hours are assets saved to unlock industry-led certifications.

2. How do I start my journey with the Learning Bank? The process follows a simple 3-step growth cycle:

1. Register your CV and existing certificates.
2. Receive a review and advice on your current CPD potential.
3. Use your accumulated hours to unlock new professional milestones.

3. Do I need to register for every session individually? Yes. Because the ecosystem offers a diverse range of over 10 specialized topics under one category (such as the Sustainable Halal series), individual registration allows you to curate a learning path that specifically fits your professional "niche." With over 200 topics available under different industries, individual registration allows you to curate a "niche" pathway. If you are unsure, we can choose topics for you based on your CV.

4. Can you help me choose the right topics? Absolutely. If you are unsure which direction to grow, submit your CV to us. We will analyze your background and advise on the topics most relevant to your career trajectory.

5. Can I attend a class without seeking CPD points? Yes. We offer a **Class Attendance Only** option for RM 100 if you simply wish to gain knowledge without formal CPD recording.

⚡ CPD Conversion & Fees

6. What is the standard conversion rate for classes? The math is simple: **1 Hour of Online Class registered via Think Plus Learning Bank Calendar = 1 CPD Hour**. A basic "Certificate of Attendance" (1 CPD) carries a fee of RM 150.

7. What does "5 Classes = 1 Free Credit" mean? This is our "External Pollination" policy. If you have taken 5 hours of relevant training from *other* providers (outside our bank), we convert those 5 hours into **1 CPD Credit** in your Think Plus account

8. Can I convert my past work experience into CPD? Yes. Your CV, past training certificates, and even specific industry projects can be evaluated and converted into CPD points through our "Review and Advice" phase.

9. Do CSR activities count toward my CPD? In a regenerative system, giving back is a form of growth. We do allow the conversion of verified Corporate Social Responsibility (CSR) activities into CPD points, recognizing the practical application of social governance.

10. How are these hours recorded? All earned and converted hours are stored under your individual Account in the Learning Bank, providing you with a transparent "transcript" of your professional assets.

Certification Pathways

11. What is the requirement for an Executive Master? You need **30 CPD hours + a Project**. The fee is RM 9,500.

12. How do I earn an Executive Diploma? This requires **30 CPD hours + a Project** with a fee of RM 6,500.

13. What are the milestones for the ISO 17024 Professional Pathway? It follows a tiered growth structure:

- **16 CPD:** ESG Personnel (RM 2,500)
- **22 CPD:** Assessor (RM 3,150)
- **28 CPD:** Coach (RM 3,800)
- **34 CPD:** Consultant (RM 5,000)

14. What is the "Professional Certificate in Applied ESG Practice"? It requires **10 CPD hours** and has a fee of RM 1,500. It is the ideal entry point for those new to ESG.

15. What can I do with my accumulated CPD hours? Your CPD hours act as "building blocks." Once you reach specific thresholds (e.g., 10, 18, or 30 hours), you can apply them toward professional certifications, Executive Diplomas, or even Master's programs.

16. Is there a certification suitable for beginners? Yes. The **Advanced Certificate in Applied ESG Practice** requires 6 CPD hours and is the perfect "foundational soil" for those new to sustainability and CPD.

17. How many hours do I need for an ISO-aligned certification? With Think Plus Academy, an initial ISO 17024-aligned certification requires **18 CPD hours**, and it can be upskill with additional CPD hours to earn certificate for the next level.

18. Can I earn an Executive Master or Diploma through this bank? Yes. These higher-tier certifications generally require **30 CPD hours plus a final project** to demonstrate the integration of your learning.

FOR EXPERIENCE PROFESSIONALS

19. What is a GAFM Certified Professional Certificate? This requires **30 CPD hours plus a formal assessment**. It is an internationally recognized credential that validates your expertise in specific professional domains.

20. What are the GAFM Certification options? There are two tiers for Global Academy in Finance and Management (GAFM):

- **RM 5,000 tier:** Includes Specialist, ESG Consultant, or Analyst roles.
- **RM 10,000 tier:** Includes the DESC (Doctoral ESG) Senior Consultant Program.

T H I N K P L U S

✂ Policies & Transfers

21. Can my credits be transferred to university partners? **No.** Accumulated CPD points support a reduction in credit hours **only** for programs offered by Think Plus Academy.

22. Are these certificates MQA-recognized? Our certificates are **Industry-Led**. Our university partners issue certificates based on Professional Development and not on Malaysian Qualifying Assessment (MQA) standards. We focus on **Industry-Led Certification**. This ensures that the skills you acquire are dictated by the current needs of the corporate ecosystem rather than purely academic theory.

23. What is the benefit of an industry-led certificate? They are designed to meet the immediate, functional needs of the corporate ecosystem, focusing on practical "Competent Person" skills rather than purely academic theory.

24. How do I progress from ESG Personnel to Consultant? By accumulating more CPD hours (from 16 up to 34) and paying the respective tier fees, you can "level up" your certification within the ISO 17024 pathway.

25. What does the RM 450 "Advanced Certification" cover? This is a mid-tier recognition requiring **6 CPD hours**.

26. Who manages my CPD record? All hours are recorded in your account within the Think Plus Learning Bank, serving as your official transcript for all future academy-based certifications.

27. Is there a time limit on using my "banked" hours? Just as an ecosystem needs constant energy, we encourage consistent growth. While your hours are stored, we recommend applying them toward a certification within a reasonable timeframe to ensure your knowledge remains current.

28. How do I prove I have earned these hours to my employer? Your Learning Bank account provides a verified record of your CPD accumulation, which serves as a professional portfolio of your continuous improvement.

29. What if I want to switch my specialization halfway through? The modular nature of the bank allows for "cross-pollination." You can pivot your focus, and we will advise you on how your existing CPD hours can be mapped to a new certification pathway.

30. Who can I contact for a personalized "Growth Plan"? You can reach out to the Think Plus Academy team directly. By submitting your CV, you initiate a personalized consultation to maximize your "Learning Bank" assets.

T H I N K P L U S

 **Pre-Assessment Checklist: CPD By-Pass Path**

Purpose: To determine if your existing professional "legacy" qualifies you for immediate certification without attending new Learning Bank modules.

FOR TECHNICAL INDUSTRY (OIL& GAS) AND MORE THAN 10 YEARS EXPERIENCE

✔ Section 1: The "45 CPD" Threshold

- Do you possess existing training certificates, workshop records, or professional development logs?
- Does the total duration of these combined certificates equal or exceed **45 hours**?
- Are these certificates relevant to the fields of Sustainability, ESG, Management, or Technical Excellence?

Note: If you checked all three, you are eligible for the **Review & Advice** path.

✔ Section 2: Portfolio Documentation

- **Updated CV:** Does your CV clearly highlight your roles, responsibilities, and specific projects related to your target certification?
- **Evidence of Learning:** Do you have digital or physical copies of all certificates to be assessed?
- **Project Record (Optional):** If applying for an Executive Master or Diploma, do you have a record of a high-impact project you have led or managed?

✓ Section 3: Path Selection & Investment

- **Path A (Professional Certificate):** I am seeking a Professional/Specialist certificate.
 - *Action:* Prepare **RM 850** for the Portfolio Review fee.
- **Path B (Advanced Certificate):** I am seeking an Advanced certificate.
 - *Action:* Prepare **RM 350** for the Portfolio Review fee.
- **Track B (ISO 17024):** I am seeking to be a certified Personnel, Assessor, Coach, or Consultant.
 - *Action:* Prepare for the CV-to-CPD conversion fee of **RM 2,500**.

31. If I have more 45 CPDs based on my conversion from CV, how much does it cost for me earn a new certificate?

- **Professional level:** RM 850
- **Advanced level:** RM 350

32. Is there a specific track for the Oil & Gas industry? Yes. We offer **Technical Programmes (Track A)** for both experienced (RM 4,000) and non-experienced (RM 6,500) individuals, leading to a **City & Guilds** certification.

33. Can I get certified under ISO 17024 via CV conversion? Yes, under **Track B (Technical)**, a CV conversion to CPD for ISO 17024 standards is available for RM 2,500.

How to Submit

1. **Gather** all checked items above into a single ZIP folder or PDF portfolio.
2. **Submit** to the Think Plus Academy Assessment Team.
3. **Receive** your "Growth Advice" and the final invoice for your target certification fee.

Why this works:

This path recognizes that for a seasoned professional, your career is your "Learning Bank." By paying the **Review & Advice** fee, you are investing in the formal validation of your expertise, allowing you to secure industry-led credentials efficiently.